

ACCOUNTGST ERP SOFTWARE – REFUND & CANCELLATION POLICY

Gridsonlab Private Limited

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1. Refund Policy

A 30-Day 100% Refund is available ONLY on the first purchase of AccountGST ERP software.

No refunds apply after 30 days.

2. Renewal Refunds

Subscription renewals are non-refundable.

3. Customization & Add-on Refunds

No refunds for:

- Add-ons
- Custom modules
- API integrations
- Special configurations

4. Cancellation of Subscription

Customers may stop using the software anytime, but no refund is applicable.

5. Data After Cancellation

Customers must download their data before cancellation. Gridsonlab is not responsible for deleted or expired data.

6. Modification of Refund Policy

Gridsonlab may modify the refund policy at its discretion. Continued use means acceptance of updates.